

Public Health and Emergency Services

Sept. 22, 2025

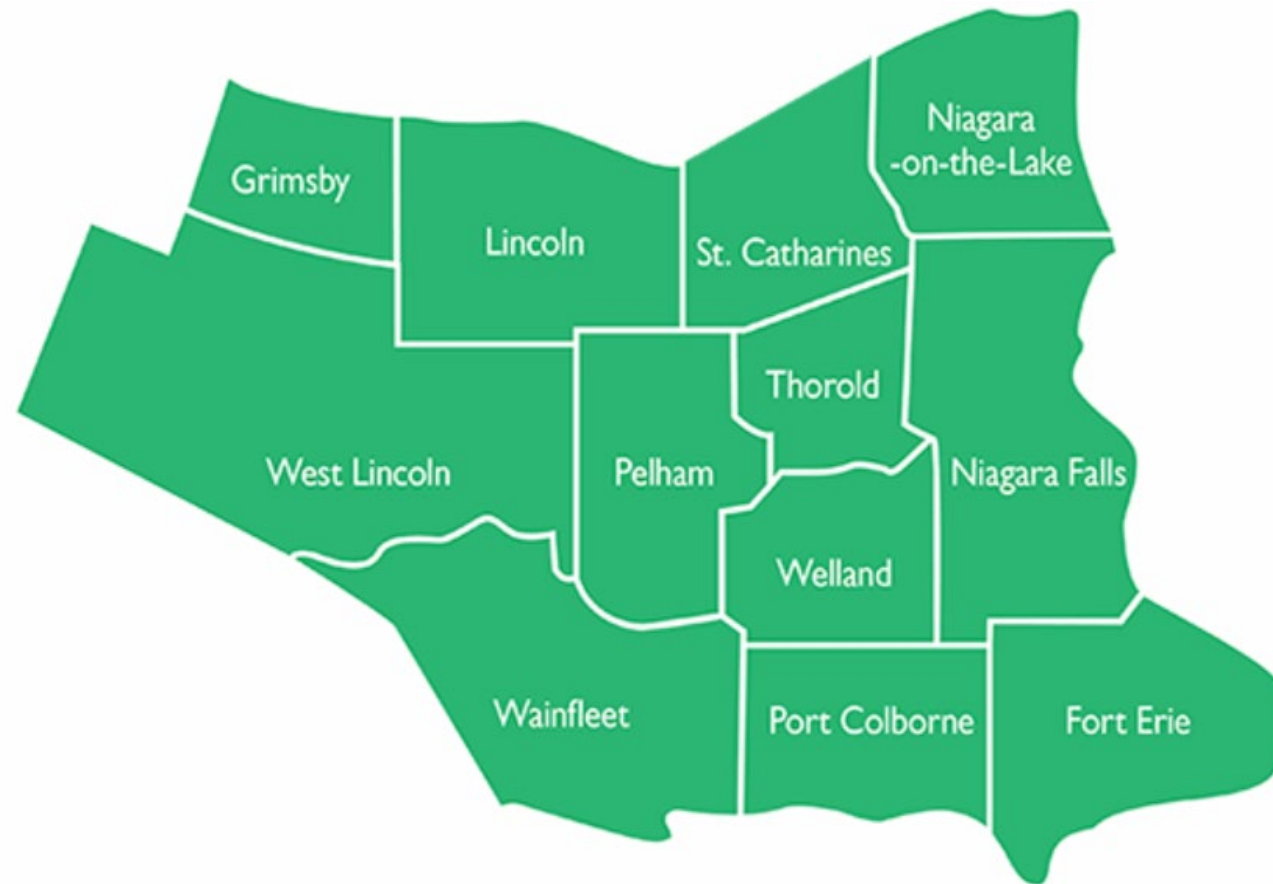
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Niagara Region Public Health and Emergency Services

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Emergency Services / EMS Chief

**Connected to
you in more
ways than you
think...**



Where We Provide Services



Scope of Services

Here are a few statistics that showcase the scope of our work across the region



30,171

Vaccinations
administered



15,007

Inspections
completed



20,525

Elementary
school
dental
screenings



18,000

Mental health
face-to-face
visits



99,625

911 responses

What is Public Health?

Keeping Niagara healthy by providing equitable health services and information that **support community well-being and prevent illness**



Promotes



Protects



Prevents

Public Health services that we provide across the region...



Healthy Children and Families

- Prenatal and postnatal care, breastfeeding support, home visits, and parenting classes
- Support student health in schools across Niagara

Dental Health

Free dental screening, preventive care, and mobile clinics for children, youth, and eligible seniors.

In Port Colborne:

- Mobile clinic at Vale Centre every 3 months
- Visits to daycares & EarlyON twice a year
- Annual dental screening at all local schools





Vaccination Services

- Free routine vaccines for infants, children, youth, and adults living in Niagara
- School-based clinics for Grade 7 students and secondary students who received Immunization Record Reminder Notices

Safe and Healthy Communities

Programs supporting community health across Niagara:

- Targeted outreach for high-priority groups
- Mental health services
- Sexual health services
- Health promotion education
- Tobacco control, prevention and cessation





Safe Food, Water and Environment

- Inspection of food premises, personal service settings, recreational water facilities (i.e. pools and beaches)
- Food handler training
- Well and cistern water testing
- Monitor/prevent vector-borne disease risks (i.e. Lyme disease, rabies, West Nile Virus)

Infection Control Investigations

- Outbreak and disease management
- Infection control investigations
- Inspections of retirement and long-term care facilities
- Outbreak management in congregate care settings



Niagara Emergency Medical Services (EMS)

What is EMS?

Saving lives and improving health by delivering responsive, high-quality emergency care and community-based services across Niagara.



Responds



Treats



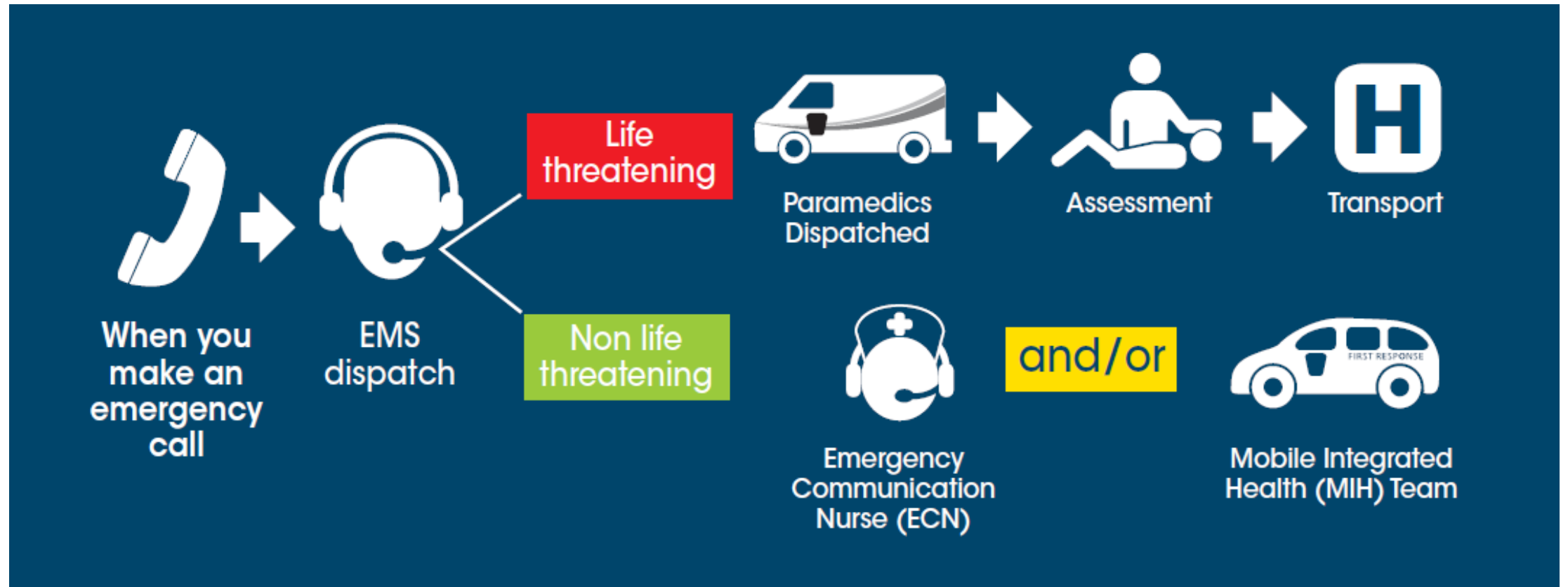
Supports

EMS in Niagara

- Emergency response and transport
- Dispatch and communication
- Mobile Integrated Health (MIH)
- Community paramedicine
- Specialized community programs
- Regional emergency management



EMS Patient Journey



Mobile Integrated Health (MIH)

Patient-centred health care visits that are:

- Delivered in the patient's home or where they're at
- Based on the patient's needs and preventative services
- Available 24/7



MIH Response Teams

- Mental Health and Addictions Response Team (MHART)
- Falls Intervention Team (FIT)
- Community Assessment and Referral Team (CARE)
- Street Outreach Team
- Palliative Care Team





Community Paramedicine for Long-Term Care

- On-site urgent care, assessments in long-term care
- Reduce unnecessary emergency department visits, hospital admissions
- Improves resident safety by delivering care in familiar environment

Keeping you
healthy where
you live, learn,
work and play



PORT COLBORNE

Thank you!

niagararegion.ca/health