

Frequently Asked Questions:

Q: Can I launch my boat at the boat ramp if I am a Sugarloaf Marina Seasonal Dock customer and use my boat to go on the lake?

A: Yes, this is permitted.

Q: If I am a Sugarloaf Marina Seasonal Dock customer and I launch my boat at the ramp and proceed to tie up to the Sugarloaf Marina docks, can I use my boat to go out on the lake?

A: No, once at the marina, boats are not permitted to be used for recreational purposes under current provincial restrictions.

Q: What if I have purchased a seasonal public boat ramp pass already, and I am from outside the Region? Can I come to Port Colborne to use the ramp?

A: Yes, you are permitted to use the boat ramp during the Stay-at-Home order.

Q: Will there be staff at the ramp supervising those launching their boats?

A: Yes, City staff will be onsite daily, from 6 a.m. to 4 p.m., during the Stay-at-Home order only.

Q: If I arrive at the ramp before or after City staff are onsite, will I be allowed to launch? Will I need to show proof of purchase of a ramp pass?

A: Yes, you will be able to launch and haul your boat in the off hours, however, proof of purchase will be enforced throughout the entire day.

Q: Will I need to show proof of purchase of a ramp pass during the day, while City staff are onsite?

A: Yes, the parking lot will be patrolled by Parking Enforcement, looking for seasonal ramp passes, daily ramp passes and seasonal dock customer passes.

Q: Where can I buy my seasonal boat ramp passes?

A: Seasonal ramp passes can be purchased online through the City's website, and a pass will be mailed to your address. If you decide to launch your boat before the pass arrives, please display your receipt/proof of purchase. Seasonal ramp passes will also be available to purchase in person at our Marine Supply Store, Monday – Friday from 9 a.m. to 5 p.m. and Saturday & Sunday from 8:30 a.m. - 4:30 p.m.

Q: Where can I buy daily ramp pass?

A: Daily passes are available at the boat ramp, by coin or credit card with the Pay & Display Machine, or through the Honkmobile App, or by scanning the Honkmobile QR code onsite. City staff will be there to help with this process.

Q: If we have 2 vehicles at the boat ramp, can we park both vehicles (1 vehicle with boat trailer, 1 vehicle without trailer) in the ramp parking lot?

A: Please leave the ramp parking lot for vehicles with trailers only. All other vehicles without trailers should park around H.H. Knoll Lakeview Park, in the parking spots available.

Q: If the weather is unfavourable, will there be City Staff onsite?

A: City Staff will be onsite as required, but during inclement weather (rain, high wind, lightning, etc) they may not be onsite. The parking lot will still be monitored.



For more information, please contact Marina staff at 905-835-6644.