

Watermain Break causes water disruption on Erie and Charles Street

April 27, 2022

City Public Works staff are attending to a watermain break at the following location:

- **Intersection of Erie Street and Charles Street**

Households on Erie Street and Charles Street will experience a disruption in water service, including loss of water/water pressure until approximately 5 p.m.

Staff will be notifying impacted homeowners and apologize for the inconvenience. Crews are currently on-site, and the emergency repair is required to improve and maintain safe and reliable drinking water to your home.

After water service is restored, homeowners/businesses may experience discoloured water. It is recommended to run an exterior tap or large indoor tap, such as a bathtub or laundry tub faucet until the water runs clear. If the water does not return to normal after running your tap for 10-15 minutes, please call Public Works at 905-835-2900. If you're calling after-hours, please press '9' to reach our dispatch.

Residents/Businesses near these areas may also experience discoloured water.

Sudden changes in water flow affect the inside of the cast iron pipes in our city (30%) and this can create discolouration. If you are located near one of the main break areas, please follow the steps above to flush your line. You may want to monitor the City's website or social media accounts to confirm the repair has been completed before you flush.

If the water does not return to normal within 10-15 minutes of flushing, or you are not located near the watermain break areas, please call us.

Stay informed

To stay up to date on all city operations, including watermain breaks, [subscribe to our news channel](#).