

## Watermain Break causes Partial Road Closure and Facility Closure

March 16, 2022

City Public Works staff and contractors are attending to a watermain break at the following location:

- **Southwest corner of Main St E (Highway 3) and Elizabeth St**

These repairs will result in a partial road closure of Elizabeth Street. Drivers are asked to avoid the area if possible.

The watermain break is also resulting in a disruption of water service, causing the following City facility to close:

- **The Vale Health & Wellness Centre, 550 Elizabeth Street will be closed until approximately 5 p.m.** when water service is expected to be restored. This will impact the YMCA, arena programming scheduled for today (50+ PAYP and Parents and Tots), and **reschedule the Optimist Club March Break Free Skate, (originally from 1:30 – 3:30 p.m.) to 6:30 – 8:30 p.m.**

Staff will be contacting impacted facility users, but if you have questions, please call our Customer Service Representatives at 905-835-2900.

**Residents/businesses in this area may experience a disruption in water service, including loss of water/water pressure until approximately 5 p.m.**

Staff will be notifying impacted homeowners/businesses and apologize for the inconvenience. Crews are currently on-site, and the emergency repair is required to improve and maintain safe and reliable drinking water to your home.

After water service is restored, homeowners/businesses may experience discoloured water. It is recommended to run an exterior tap or large indoor tap, such as a bathtub or laundry tub faucet until the water runs clear. If the water does not return to normal after running your tap for 10-15 minutes, please call Public Works at 905-835-2900. If you're calling after-hours, please press '9' to reach our dispatch.

**Residents/Businesses near these areas may also experience discoloured water.**

Sudden changes in water flow affect the inside of the cast iron pipes in our city (30%) and this can create discolouration. If you are located near one of the main break areas, please follow the steps above to flush your line. You may want to monitor the City's

website or social media accounts to confirm the repair has been completed before you flush.

If the water does not return to normal within 10-15 minutes of flushing, or you are not located near the watermain break areas, please call us.

**Stay informed**

To stay up to date on all city operations, including watermain breaks, [subscribe to our news channel](#).