



Water shut off notice and road closure – Neff Street at Erie Street

July 19, 2022

City Public Works will be completing a water connection Wednesday, July 20, 2022, at the following location:

- Neff Street at Erie Street

A road closure will be in effect at the Neff Street and Erie Street intersection, Wednesday, July 20, starting at 7 a.m. until approximately 6 p.m.

Residents on Neff Street, between King Street and Elm Street, will experience water being shut-off, or a disruption in water service, Wednesday, July 20, from 9 a.m. until approximately 5 p.m.

See the map below for more information.



Staff will be notifying impacted homeowners and apologize for the inconvenience. Crews are currently on-site, and the emergency repair is required to improve and maintain safe and reliable drinking water to your home. After water service is restored, homeowners may experience discoloured water. It is recommended to run an exterior tap or large indoor tap, such as a bathtub or laundry tub faucet until the water runs clear. If the water does not return to normal after running your tap for 10-15 minutes, please call Public Works at 905-835-2900. If you're calling after-hours, please press '9' to reach our dispatch.

Residents near these areas may also experience discoloured water.

Sudden changes in water flow affect the inside of the cast iron pipes in our city (30%) and this can create discolouration. If you are located near one of the main break areas, please follow the steps above to flush your line.

If the water does not return to normal within 10-15 minutes of flushing, or you are not located near the watermain break areas, please call us.

Questions?

Call Public Works at 905-835-2900. If after hours press '9' to reach our dispatch

Stay informed

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