

## Watermain Breaks

January 24, 2022

Originally posted: 11:45 a.m.

Updated: 2:52 p.m.

City Public Works staff and contractors are attending to five watermain breaks at the following locations:

- **Omer Avenue, between Oakwood Street and Knoll Street**
- **Borden Avenue, between Steele Street and Elm Street**
- **Steele Street, between Main Street W and Wallace Avenue**
- **Steele Street at Shamrock Avenue**
- **Steele Street, south of Main Street W**

Staff are also on location with salt trucks to try and keep ice accumulation on the roadways to a minimum. Drivers are asked to avoid these areas (if possible) due to the possibility of icy roads and to give contractors space to make the necessary repairs.

### **Residents in these areas may experience a disruption in water service.**

Staff will be notifying impacted homeowners and apologize for the inconvenience. Crews are currently on-site, and the emergency repair is required to improve and maintain safe and reliable drinking water to your home.

After water service is restored, homeowners may experience discoloured water. It is recommended to run an exterior tap or large indoor tap, such as a bathtub or laundry tub faucet until the water runs clear. If the water does not return to normal after running your tap for 10-15 minutes, please call Public Works at 905-835-2900. If you're calling after-hours, please press '9' to reach our dispatch.

### **Residents near these areas may also experience discoloured water.**

Sudden changes in water flow affect the inside of the cast iron pipes in our city (30%) and this can create discolouration. If you are located near one of the main break areas, please follow the steps above to flush your line. You may want to monitor the City's website or social media accounts to confirm the repair has been completed before you flush.

If the water does not return to normal within 10-15 minutes of flushing, or you are not located near the watermain break areas, please call us.

### **Stay informed**

To stay up to date on all city operations, including watermain breaks, [subscribe to our news channel](#).