



PORT COLBORNE

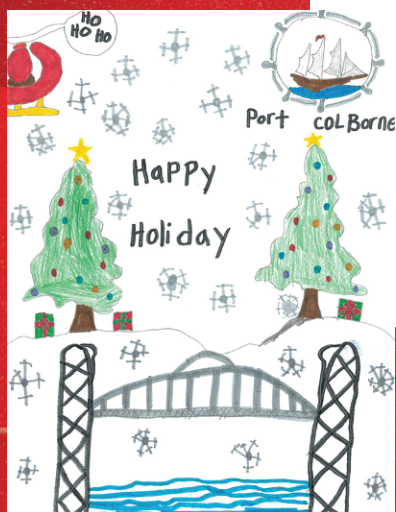
CITYHALLNEWS

A newsletter written by Staff for the Residents of Port Colborne

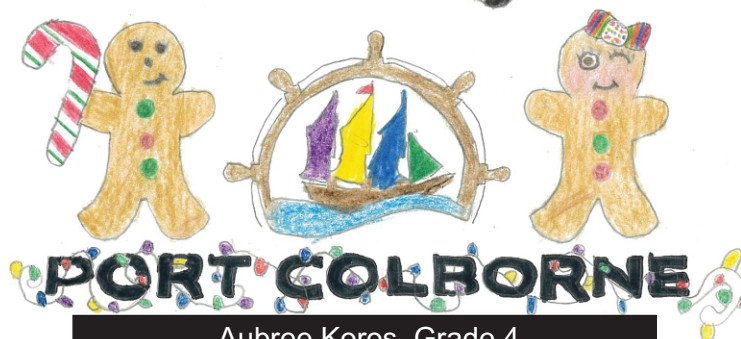
DECEMBER 2021 / JANUARY 2022

66 Charlotte Street, Port Colborne, ON L3K 3C8 | 905-835-2900 | portcolborne.ca | newsletter@portcolborne.ca

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Brayden Beauchamp, Grade 5
Oakwood Public School



Aubree Koros, Grade 4
St. John Bosco Catholic School

On behalf of members of Port Colborne City Council
and staff, may we extend best wishes and a
very Merry Christmas during the upcoming
holiday season.

Mayor William C. Steele



Mya Hamilton, Grade 3
Oakwood Public School



Natalie Walker, Grade 4
St. John Bosco Catholic School



Ellie Cizmar, Grade 7
St. John Bosco Catholic School



Randall Marsh, Grade 6
École Saint-Joseph



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Our doors are open! Whether it's City Hall, the Vale Health & Wellness Centre, Library, Museum, Public Works Centre, or Fire Hall, we're here to serve you, our community, safely.

LET'S Re-connect PORT COLBORNE

Customer Service

Our Customer Service team has been here to answer your calls, respond to your emails, schedule your appointments, and/or connect you with the staff member and/or service you're inquiring about. Now you can see them in-person. Monday – Friday, from 8:30 a.m. – 4:30 p.m.

📍 **66 Charlotte Street**
📞 **905-835-2900**
✉️ customerservice@portcolborne.ca
🌐 www.portcolborne.ca

How are we doing?

Either positive, or negative, we want to hear from you so we can continue to provide exceptional customer service to our residents. Complete our online feedback form at www.portcolborne.ca/contact-us, or scan the QR code.



Holiday Hours

City Hall will be closing at noon on Friday, Dec. 24, 2021 and will re-open Tuesday, Jan. 4, 2022 at 8:30 a.m. If you require operations staff for emergencies such as watermain breaks, call 905-835-2900, and then press '9'.

For more information about services available from each City facility, and the measures we're taking to keep our residents, visitors, and staff safe, visit our website at www.portcolborne.ca. As always, our customer service representatives are here to assist you, however you choose to connect with us. A reminder, if you have not done so already, to subscribe to our new channel on our website and like and follow us on our social media channels to receive up-to-date information.



SCAN ME TO SUBSCRIBE

Community Grants

We're now accepting applications for the 2022 Community Grant Program!

The City of Port Colborne welcomes non-profit organizations and service clubs serving the needs of the residents of Port Colborne to apply for a discretionary grant based on the provisions included in the Grant Policy. **Applications are due January 31, 2022.** For more information and how to apply, visit www.portcolborne.ca/communitygrants.

Shop Local

If you still haven't crossed those names off your list, consider re-connecting with our local businesses to finish your shopping. When it's time to rest, one of our many restaurants or cafes will be sure to help you re-fuel! For a full list of shops and restaurants, visit our Business Directory,

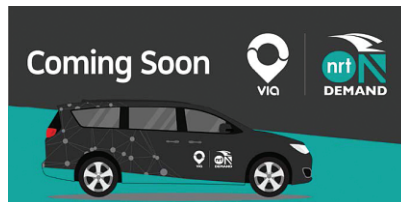
<https://directory.portcolborne.ca>.

In partnership with



Transit

Now all residents in Port Colborne will have access to transit services no matter where they live, with NRT OnDemand covering the whole city. The last day for the Port Colborne Community Bus is Dec. 31, 2021. Beginning Jan. 3, 2022, NRT OnDemand will operate in Port Colborne Monday to Saturday between 7 a.m. and 10 p.m. Fares are \$3 per local trip, and \$6 for inter-municipal trips. The \$4 fare remains in effect for riders that wish to connect to Niagara Region Transit's Route 25 (PC Link) at Port Colborne City Hall. Riders are able to book trips in real time by using the NRT OnDemand mobile app, or by calling 289-302-2172, and selecting a pick-up and drop-off location within the service zone. Individuals without access to a smartphone are able to purchase transit passes at Port Colborne City Hall and Vale Health & Wellness Centre. For more information visit www.portcolborne.ca/transit.





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Vale Health & Wellness Centre, 550 Elizabeth Street | 905-835-2900 | www.portcolborne.ca/valehealthandwellnesscentre



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LET'S
Re-connect

Holiday Hours

- Dec. 24 - facility closes at 4 p.m.
- Dec. 25- closed
- Dec. 26- facility closes at 4 p.m.
- Dec. 31- facility closes at 4 p.m.
- Jan. 1- facility closes at 4 p.m.



FALL & WINTER 2021/2022 ARENA PROGRAMMING SCHEDULE

Vale Health & Wellness Centre, Rink 1 *effective September 2021 – April 2022

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Rates (Rinks 1&2) Pre-School - Free Students - \$3 Seniors - \$3 Adults - \$4 +PAYP - \$3 Open PAYP - \$5	SR & ADULT SKATE 9:30-10:50 a.m. OPEN PAYP 12-1:20 p.m.	Ice Maintenance	OPEN PAYP 11-11:50 a.m. SR & ADULT SKATE 12-1:20 p.m.	PARENTS & TOTS 10-11:50 a.m.	50+ PAYP 11 a.m.-12:20 p.m.		

Vale Health & Wellness Centre, Rink 2 *effective September 2021 – April 2022

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
*Stick & Puck - \$5 for adult & child; \$3 each additional child (10 years & under must be accompanied by an adult)	50+ PAYP 11 a.m.-12:20 p.m. PARENTS & TOTS 1-2:20 p.m.	Ice Maintenance STICK & PUCK 3:30-4:50 p.m.	50+ PAYP 11 a.m.-12:20 p.m. PARENTS & TOTS 1-2:20 p.m.	STICK & PUCK 3:30-4:50 p.m.	SR & ADULT SKATE 9:30-10:50 a.m.		PUBLIC SKATING 12-1:50 p.m.

Proof of Vaccination at the Vale Health & Wellness Centre

The City of Port Colborne is committed to ensuring the health and safety of residents and staff. The Vale Health & Wellness Centre requires any patrons 12 years or older to be fully vaccinated and proof of vaccination status is required through the enhanced COVID-19 vaccine certificate (QR Code) that will be scanned through the Verify Ontario App, along with photo ID. COVID-19 screening will also be in effect for all individuals entering the building. Individuals can provide proof of immunization by downloading or printing their enhanced vaccine certificate from the provincial booking portal <https://covid19.ontariohealth.ca/>, or by calling the Provincial Vaccine Booking Line at 1-833-943-3900. Those with medical exemptions must provide proof as identified by the Province in order to access facilities. For more information, visit portcolborne.ca/covid19.

Arena Schedule

To download the arena schedule to your phone, scan the QR code, or, visit www.portcolborne.ca/arenaschedule.



Walking Track

The Walking Track is open daily from 6 a.m. - 10:30 p.m.

Port Colborne Piranhas

The Port Colborne Piranhas are back! Registration is open for swimmers ages 4-14 for the Winter session, every Friday from Jan. 14 - Mar. 25 2022, from 4:30 - 5:30 p.m., in the YMCA pool. For more information, or to register, visit www.portcolborne.ca/recreation programs.



The YMCA is open!

The Port Colborne YMCA is located in the Vale Health & Wellness Centre, 550 Elizabeth Street.

To learn more, visit ymcaofniagara.org, call 905-835-9622, or email customerservice@niagara.ymca.ca.



PORT COLBORNE
• PUBLIC LIBRARY •

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310 King Street, Port Colborne, ON L3K 4H1 | 905-834-6512 | www.portcolbornelibrary.org



@PortColbornePublicLibrary



@PortColborneLib



@PortColborneLib



PortColbornePublicLibrary

Library Services

Curbside, in-person browsing, and 60-minute public computer sessions will continue, with the following hours:

- Monday, Tuesday, and Thursday: 10 a.m. – 7 p.m.
- Wednesday, Friday, and Saturday: 10 a.m. – 4 p.m.

Proof of vaccination is not required to access curbside pickup, in-person browsing, or to use public computers. Entry will be by capacity and masks are required. All visitors to the library will be actively screened prior to entry into the building in accordance with municipal requirements. There is no in-person programming at this time.

Holiday Hours

Dec. 24 – 28, 2021 – Closed • Dec. 29 & 30, 2021 – Open

Dec. 31, 2021 – Library closes at 3 p.m.

Jan. 1 – 3, 2022 – Closed • Jan. 4, 2022 – Open

Subscribe

Want to stay up-to-date with the latest events at your Port Colborne Public Library? Subscribe to our monthly newsletter! Visit portcolborne.ca/subscribe.

Book Sale

Books, magazines, DVDs, music CDs, and more! Prices start at 50¢. Find a treasure, buy a gift, and support your library.

E-Resources

Did you know... you can get FREE e-books, audiobooks, online courses, digital magazines, and video streaming services through your Port Colborne Public Library? All you need is a library card!

Jigsaw Puzzle Exchange

During January, swap one of your jigsaw puzzles for one of ours, for free! Don't have one to swap? That's okay! Just borrow one of ours, while supplies last.

New Year's Resolution

Did you challenge yourself to a New Year's Resolution?

Universal Class has a course for that! Universal Class offers over 500 personal and professional development courses with certificates available upon completion. Here is just a few of the hundreds of courses offered:

- How to Write a Business Plan • How to Draw
- Introduction to JavaScript • How to Decorate a Room • Knitting 101
- Interview Skills • Greek Mythology • And much, much more!

The best part? It's FREE with your Port Colborne Library Card.



Free Take and Make

Make a Mini Monogram (Ages 6-12)

Available starting Tuesday, Jan. 4, 2021.

Cut out your initials and wrap colourful thread around the letters. Use your monogrammed letters to decorate your favourite room in your home! All the supplies are included.

No registration required.

Available while supplies last.



Free S.T.E.A.M Activity Kits

Medieval Times (Ages 6-12)

Available starting Monday, Jan. 17, 2021.

Play and learn at the same time with STEAM activity kits! Standing for Science, Technology, Engineering, Art, and Math, STEAM introduces kids to essential skills and concepts that are transferrable and useful across many aspects of life. These kits include 3 STEAM activities with instructions, as well as information about the STEAM subject. Kits are available while supplies last. No registration required.



First Nation Communities Read 2021

The Port Colborne Public Library is proud to offer the First Nation Communities Read 2021 Collection. This collection was purchased through Goodminds.com, a First Nations family-owned business, who are passionate about Indigenous education. Thanks to the Niagara Region for providing support through the Niagara Investment in Culture grant, in partnership with the Port Colborne Historical and Marine Museum.



Niagara Region





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SnowPORTant Information

A Guide to Winter Control Services in the City of Port Colborne

Winter Control Service Levels

The City of Port Colborne maintains all roads based on a priority system. Roads are classified into Primary Roads, Secondary Roads and Laneways.

Our main objective during a snow event is to keep Primary Roads clear for emergency services and to maintain safe, passable school bus routes. Only after these roads are deemed clear, our plowing and sanding operations commence on Secondary Roads. Laneways are cleared when Primary and Secondary Roads are completed. It is the City's goal to plow all Primary and Secondary Roads in less than 24 hours from the end of a snowfall.

What is a Primary Road?

For the purposes of winter control, a Primary Road is an arterial road upon which higher volume of traffic travels on and provides access to most residential secondary roads.

What is a Secondary Road?

A Secondary Road is any other road not designated as a Primary Road and not a Laneway. These roads carry a low volume of traffic in both urban and rural areas of the City.

What is a Laneway?

A Laneway is a designated municipal rear laneway.

Road Class		Primary Road	Secondary Road	Laneway
Start Winter Control Operations	Snow Depth	8 cm (3 in.)	8 cm (3 in.)	10 cm (4 in.)
Clear Within	Time Frame	12 hours	16 hours	24 hours
Treat Icy Roadways	Time Frame	8 hours	12 hours	16 hours

Know your neighbourhood.

The City clears snow and ice from municipal roads only. Roads owned by the Regional Municipality of Niagara or the Ministry of Transportation are cleared by their crews and/or contractors.

Frigid Facts:

- The City of Port Colborne has 279 km of roadway (110 km urban and 169 km rural), or 520 lane km.
- For the purpose of snow plowing, the municipality is divided into eight plowing routes with a snow clearing vehicle assigned to each route.
- The total lane km for each route varies from 33 km to 97 km.
- Each plow route takes approximately six to eight hours to complete, depending on weather, traffic available staff, equipment, and the number of vehicles parked on the roadways. For each plow route, the primary roads must be completed before the secondary routes.

CLEAR A SPACE!

Winter Parking – Parked cars make plowing difficult and sometimes impossible. If you park on the road during a snowfall, you could be towed! If your vehicle is parked illegally, you will be issued a \$75 ticket along with a purple tow notice. Towing will occur between one hour to 24 hours after the notice, depending on the severity of the storm and interference with snow removal. With your help, winter maintenance crews can plow snow faster and more efficiently, and reduce the chances of your car getting stuck in a snowdrift. What to do when you don't have a driveway or more cars than off-street parking spaces? Move your vehicle to an alternate location until the streets have been cleared so they do not interfere with plowing.

Note: If you have a utility or mailbox, a catch basin or fire hydrant in front of your property clear a space around it. Accidents and emergencies happen, let's work together to avoid them!



Driveway Snow Clearing – When shoveling your driveway it is suggested you pile the snow on the right side of your driveway when facing the road, if possible. This helps reduce the amount of snow created by the snow plow at the end of your driveway. Snow plows have no place to push the snow except to the curb or shoulder of the road. Sometimes this happens just after you have finished shoveling. City staff appreciate that this can be frustrating, however; we ask your cooperation in clearing the snow without placing it on the roadway. It is illegal to push snow from your property onto the street (Highway Traffic Act

R.S.O. 1990, c. H.8, section 181). If you hire a private contractor to clear your driveway, make sure the contractor does not push snow into the travelled portion of the roadway or fill in the sidewalks.

Sidewalk Snow Removal - In Port Colborne, every Owner or Occupant of a building is responsible for clearing the sidewalks of all snow and ice abutting their property within 24 hours of the completion of a snow event. This allows the safe passage of all pedestrians. If you are renting a property, please make necessary arrangements with your Landlord regarding snow removal. Those who do not comply may face fines or have the snow and ice removed at the owner's expense.

To view our Most Frequently Requested By-Law, visit: www.portcolborne.ca/wintercontrol As always you may call the By-law Department at 905-835-2900 ext. 285 to ask questions or discuss an issue.

To register a complaint, email customerservice@portcolborne.ca or you can complete our online Request a Service form by visiting www.portcolborne.ca/requestaservice with the address of the complaint area and type of complaint. Generalized complaints, including reference to an entire block, cannot be filed.

Consider being a Snow Buddy!

After a snow event, a neighbor might need your help! Snow Buddies is a local organization that is always looking to place volunteers with those who need winter help. Volunteer by calling 905-682-3800 ext. 35.

72 Hours. Is your Family Prepared?

Log on to www.getprepared.ca to make sure you have the tools needed to keep yourself, your loved ones, and your property safe during a winter emergency.

PORTicipate & Tune In

The City of Port Colborne notifies local media about municipal closures and road safety information. Be sure to like us on Facebook and Instagram, follow us on Twitter, and sign up for the news channel on our website by visiting www.portcolborne.ca/news to stay up-to-date on all winter control services provided by the City, and more!