



**PORT COLBORNE**

# CITY HALL NEWS

A newsletter written by Staff for the Residents of Port Colborne

OCTOBER 2020

66 Charlotte Street, Port Colborne, ON L3K 3C8 | 905-835-2900 | portcolborne.ca | newsletter@portcolborne.ca

@cityofportcolborne @portcolborne @cityofportcolborne @cityofportcolborne @cityofportcolborne

## REOPENING PORT COLBORNE

Port Colborne, along with the Niagara region, remains in Stage 3 of the Province's reopening framework. As the City continues with a safe and gradual recovery from the COVID-19 pandemic, more restrictions are being lifted allowing residents greater use, and access to municipal services and outdoor spaces.

### Scheduling Appointments at City Hall

The City's municipal offices at City Hall, 66 Charlotte Street, is scheduling appointments Mondays - Thursdays from 9 a.m. - 2 p.m. for residents requiring access to City services. Departments accepting appointments at City Hall include • **Corporate Services** (for example, marriage licenses and commissioning). Residents and businesses will not be able to make appointments to pay property taxes or water/wastewater bills. • **Planning Division** • **By-law Enforcement Division** • **Building Division** • **Mayor's Office** • **Community Services** (Parks and Recreation) • **Economic Development** • **Chief Administrative Officer** •

Although the physical doors to City Hall and City facilities remains closed, or are offering limited services, staff are continuing to offer customer service support for residents, businesses, and visitors by phone, email, website, and social media channels. To reach our customer service representatives, Monday - Friday, 8:30 a.m. - 4:30 p.m., call 905-835-2900 or email [customerservice@portcolborne.ca](mailto:customerservice@portcolborne.ca). Looking for a particular staff member? Visit [www.portcolborne.ca/page/City\\_Contacts](http://www.portcolborne.ca/page/City_Contacts). For more information and updates about the City's response to COVID-19, visit [www.portcolborne.ca/page/covid-19](http://www.portcolborne.ca/page/covid-19).

### Niagara Region's Mandatory Face Covering By-Law

Effective Friday, July 31, wearing a mask or face covering is required by the Niagara Region Face Covering By-law in enclosed public spaces in Niagara, such as grocery and retail stores, malls, restaurants, on Regional and Municipal transit, in Municipal buildings, and more. **On Sept. 17, 2020, as part of its continued response to the COVID-19 pandemic, Regional Council voted to extend Niagara's temporary face-covering by-law to April 1, 2021.** Let's all be kind while we adapt to these changes in an effort to stay healthy and safe while we #PORTicipate. For more information about the Face Covering By-law, including exemptions and frequently asked questions, visit <https://niagararegion.ca/health/covid-19/mask-bylaw.aspx>

### Update: New limits on the number of people permitted to attend social gatherings

Effective Sept. 18, 2020, the Ontario government has set a new limit on the number of people allowed to attend an unmonitored private social gathering across the province.

- 10 people at an indoor event or gathering (previous limit of 50); or
- 25 people at an outdoor event or gathering (previous limit of 100).

The lower limit of 10 people indoors or 25 outdoors applies to all unmonitored social gatherings including parties, dinners, gatherings, BBQs or wedding receptions held in private residences, backyards, parks and other recreational areas to reduce the spread of COVID-19. For more information, please visit

[www.portcolborne.ca/page/covid-19](http://www.portcolborne.ca/page/covid-19).

### Customer Satisfaction Survey

City staff are continuously working to improve customer service and are interested in resident and business feedback about customer service. Have you interacted with us recently? For example, did you get a chance to use the Discovery Spray Pad this summer? Thanks to our Facilities Services Engineering Team who responded quickly to maintenance concerns, the Spray Pad was up and running all summer long! Let us know how we're doing and complete our short survey,

[www.portcolborne.ca/page/customer\\_service](http://www.portcolborne.ca/page/customer_service).



Pictured above: Brent and Greg from our Facilities Services Engineering Team

### Council Meetings

Council meetings will continue to be held virtually the second and fourth Monday of each month and live streamed on the City's YouTube channel. Anyone wishing to be a delegate at Council meetings are asked to submit a written delegation that will be circulated to Council members prior to the meeting. Submissions must be received by 12 p.m. on Monday of the Council meeting by emailing [deputyclerk@portcolborne.ca](mailto:deputyclerk@portcolborne.ca), or handwritten delegations can be submitted in the after-hours drop box in front of City Hall, 66 Charlotte Street. To read the agenda package, or to watch live, visit [www.portcolborne.ca/page/minutes\\_and\\_agendas](http://www.portcolborne.ca/page/minutes_and_agendas). Alternatively, to sign up to receive council information and agenda directly to an email inbox, visit [www.portcolborne.ca/page/subscribe\\_newsletter](http://www.portcolborne.ca/page/subscribe_newsletter). Council meetings are also broadcast the Thursday following the Council meeting at 9 a.m. on YourTV (Cogeco), channel 10.



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## WHAT'S HAPPENING IN PORT COLBORNE

### Reopening Recreation

To ensure the health and safety of residents and staff, the City of Port Colborne is in the process of opening recreational activities slowly. Various amenities already open include, playgrounds at all City parks, public washrooms including the Harbourmaster Building on West Street, Rink 1 at the Vale Health & Wellness Centre for permit holders only and Algoport Skateboard and BMX Park at Lock 8 Gateway Park. For more information about Recreation and Park amenities amid COVID-19, and other facilities reopening, visit

[www.portcolborne.ca/page/covid-19/RecreationandParks](http://www.portcolborne.ca/page/covid-19/RecreationandParks).

### Port Colborne Events

The City's community and economic development department has made the decision to extend the cancellation of all City events, including third party community events held on City property, until Oct. 31, 2020.

### Fire Prevention Week

October 4 - 10 is Fire Prevention Week and this year's theme is "Serve Up Fire Safety in the Kitchen!™"

Be sure to follow the Port Colborne Fire and Emergency Services Facebook page during Oct. 4 - 10 for daily safety tips.

Know the risks! Across Canada, we face a number of natural hazards, which can vary from region to region. Knowing what to do during an emergency is an important part of being prepared.

Find out more about risks in your region and how to prepare by visiting [www.GetPrepared.ca](http://www.GetPrepared.ca).

During an emergency the following steps should be taken:

1. Make sure you are safe before assisting others
2. Follow your emergency plan
3. Get your emergency kit
4. Monitor radio, television and online for information from authorities. Follow their instructions.
5. Stay put until it is safe or you are ordered to evacuate
6. Limit phone calls to urgent messages only. Keep the lines free for emergency responders.

Stay healthy & safe while you

#**PORT**icipate



Maintain two metres physical separation



Wash or sanitize hands frequently



Stay home if you are sick

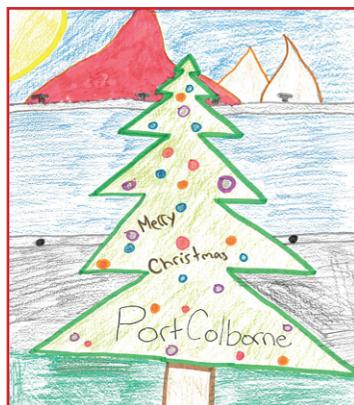
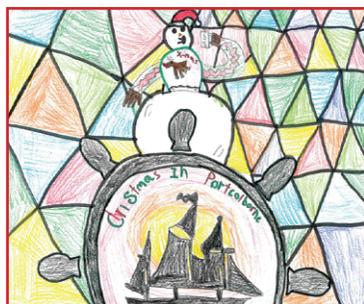
ONLY YOU CAN PREVENT COOKING FIRES

## Clear the Clutter

Keep anything that burns—**plastic utensils, dishcloths, paper towels**—a safe distance from the stove.



[ontario.ca/firemarshal](http://ontario.ca/firemarshal)



## A call to children for "Christmas in Port Colborne"

Help design the City of Port Colborne's community Christmas card!

On behalf of the City of Port Colborne, Mayor Bill Steele is inviting the children of our community to help design the City's 2020 Christmas card. The theme is "Christmas in Port Colborne." The mayor seeks an image that conveys the Christmas spirit with special focus on a Port Colborne person, place or thing.

For complete rules and regulations, and how to submit an entry, please visit: [http://portcolborne.ca/page/Christmas\\_in\\_Port\\_Colborne](http://portcolborne.ca/page/Christmas_in_Port_Colborne) or contact, Nancy Giles at 905-835-2900, ext. 301, or email [mayoradmin@portcolborne.ca](mailto:mayoradmin@portcolborne.ca).

Entries must be submitted by Oct. 22, 2020.



**PORT COLBORNE**  
• PUBLIC LIBRARY •

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310 King Street, Port Colborne, ON L3K 4H1 | 905-834-6512 | [www.portcolbornelibrary.org](http://www.portcolbornelibrary.org)

@PortColbornePublicLibrary @PortColborneLib @PortColborneLib PortColbornePublicLibrary

## Temporary Hours

Monday - Friday | 9 a.m. - 5 p.m.

Library staff are onsite to answer your phone calls and to schedule curbside pick-up, public computer, and book-browsing appointments.

## Please note the following:

- The book drop is open 24/7 to return your books and library materials.
- All fines will be waived on items due during the closure.
- If you don't have a library card, visit our website to register online.
- There are currently no in-person programs or meetings.
- If you need help, please call or email us and we will respond to your questions as soon as possible. Stay safe! We will see you soon.
- **REMINDER: the Niagara Region's Mandatory Face Covering By-law is in effect. To enter the Library you are required to wear a mask or face-covering.**

## October is Canadian Library Month

All month long, libraries and library partners across Canada are raising awareness of the valuable role libraries play in Canadians' lives. More than just a place to find books, libraries promote cultural awareness, engage in the community, provide educational programs, support freedom of expression, and so much more.

## Ontario Public Library Week

October 18-24, 2020

Ontario Public Library Week is celebrated every year in October during Canadian Library Month. We are celebrating with a virtual Patron Appreciation Day on Friday, Oct. 23, 2020! This includes a contest for children, teens and adults. Follow us on social media to participate!

## Curbside Pick-Up By Appointment

Available Tuesday, Wednesday, Thursday and Saturday

11 a.m. – 3 p.m.

The library is now offering contactless curbside pick-up for our library patrons. Have you made your appointment yet? It's as easy as 1-2-3!

1. Place your order for books, video games, etc. online, by email or by phone. Don't know what to borrow? We can make suggestions!  
Phone: 905-834-6512  
Email: [library@portcolborne.ca](mailto:library@portcolborne.ca)  
Online: [www.portcolbornelibrary.org](http://www.portcolbornelibrary.org)
2. Staff will contact you when your items are ready.
3. Pick up your library materials Tuesday, Wednesday, Thursday or Saturday at 310 King St. between 11 a.m. - 3 p.m.

## \*NEW\* RBdigital: E-magazines &

## Video Streaming Services

With RBdigital you can stream free movies, television shows, documentaries & concerts. RBdigital has a selection of over 3,000 digital magazines! Download the RBdigital app to get started. Free with your library card.

## CANADIAN LIBRARY MONTH

LE MOIS DES BIBLIOTHÈQUES AU CANADA



**One card,  
one million  
possibilities**

**Une carte,  
un million de  
possibilités**



OCTOBER 2020 | OCTOBRE 2020

## Book Browsing

By appointment or walk-in by capacity. Available Tuesday, Wednesday, and Thursday, 11 a.m. - 3 p.m.

To schedule your 30-minute book-browsing appointment, email [library@portcolborne.ca](mailto:library@portcolborne.ca) or call 905-834-6512.

## Computer Access

Fridays 11 a.m. - 3 p.m. by appointment  
Call 905-834-6512 to schedule a 30-minute computer session.  
WiFi is available 24/7.

Need something printed? We can help! Email us at: [library@portcolborne.ca](mailto:library@portcolborne.ca) or call 905-834-6512.

## E-Resources

Did you know you can access free ebooks, audio books, online courses, and e-resources through your Port Colborne Public Library? All you need is a library card.



**PORT COLBORNE**  
- HISTORICAL & MARINE MUSEUM -

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280 King Street, Port Colborne, ON L3K 5X8 | 905-834-7604 | <http://portcolborne.ca/page/museum>

@PortColborneHistoricalMarineMuseum @PortMuseum @portcolbornemuseum

## A Message from the Museum Board

During our strategic planning process, we created a Vision Statement that states:

*We envision a Museum that serves our community and preserves the history and marine heritage of Port Colborne and Humberstone.*

Throughout the last few months the focus has been on preserving our artifacts by cleaning, reorganizing and cataloguing the collection. Moving forward, we as the Museum Board, will focus on serving the community. This will begin with an exclusive member preview of the two new exhibitions in October. Please watch for news on our "Book A Service" initiative in the next newsletter, as we look for new and creative ways to serve you.

### Missing the Museum Exhibits?

Here's a sneak peek of two exciting new exhibits.



## A Village by the Canal

Take a look back to 150 years ago when Port Colborne was incorporated as a village. This exhibit explores the remarkable history of daily life in a village, and the skills and trades which were characteristic of Port Colborne's inhabitants in the era of 1870-1917.



## Judging

Helen Kinnear was called to the bar 100 years ago, beginning a legal career during which she accomplished a number of firsts for women, including becoming the first federally-appointed female judge in Canada. Raised in Port Colborne, it was here she first practiced law. This exhibit takes a journey through her remarkable legal career and accomplishments.



Photo of Custodian Frank Habjan moving "Woody", a carving by artist Doug Kelly



Jim Martin proudly wears his shirt as he and his wife Cheryl Martin receive a museum delivery!

## Follow us on social media

This month on Instagram the Museum staff is featuring our Eye Opening artifacts. These artifacts have been chosen by staff to bring to light the artifacts that carry stories not immediately apparent at first glance. Look for #EyeOpening on Instagram to follow along.

The Welland Canal Fundraising t-shirts are available for \$25 and home delivery options are available.