



**PORT COLBORNE**

# CITY HALL NEWS

A newsletter for the residents of Port Colborne

**NOVEMBER 2023**

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## Port Colborne Remembers:

Port Colborne will be remembering with two Remembrance Day ceremonies on Saturday, Nov. 11, 2023:

- Join the city and Port Colborne Branch 56 of the Royal Canadian Legion in H.H. Knoll Lakeview Park at the City of Port Colborne Cenotaph for WWI, WWII, Korea, and Afghanistan at 10:30 a.m. The Legion is also extending an open invitation afterwards for a light lunch at 12 p.m. at their branch on 67 Clarence Street. The ceremony will be live streamed on the city's YouTube channel, social media sites, and website later in the day. In the event of inclement weather in the forecast, the ceremony will occur upstairs of the Port Colborne Branch 56 of the Royal Canadian Legion, 67 Clarence Street.
- Join the city and St. John's Lutheran Church at the Township of Humberstone Cenotaph for WWI, WWII and Korea in Cedar Bay Centennial Park at 11 a.m. for a Remembrance Day ceremony.



Every year, from the last Friday of October to Nov. 11, tens of millions of Canadians wear a poppy as a visual pledge to honour Canada's veterans and remember those who sacrificed for the freedoms we enjoy today. Donations collected during the poppy campaign are held in trust at the branch level to directly support veterans and their families within their community and to help ensure Canadians never forget.

Once again, during the second week of November, the heritage fences of the Museum will turn red as they are draped with thousands of handmade poppies to honour and remember our veterans and those who made the ultimate sacrifice. Stop by the Museum to see the poppy display and join us as we pay tribute to those who have given so much to protect our rights and freedoms.



## Remembrance Day Closure - Nov. 13

A reminder that municipal administrative offices, including the Roselawn Centre and Port Colborne Public Library, will be closed Monday, Nov. 11 to observe Remembrance Day. The Vale Health & Wellness Centre and Port Colborne Historical & Marine Museum will remain open operating regular business hours. Administrative offices will re-open Tuesday, Nov. 14 at 8:30 a.m. Residents requiring our Public Works department can call 905-835-2900 and press '9' to reach the after-hours dispatch. Alternatively, if it is not a public works emergency, residents can submit a service request using our online form at [www.portcolborne.ca/requestaservice](http://www.portcolborne.ca/requestaservice).

Did you know? We have an event calendar on our website. Be sure to visit and subscribe to make sure your calendar is up-to-date with all the fall/winter fun, including upcoming events like:

## Christmas in Port Colborne:

### Saturday, Dec. 2, 2023 - Lighted Santa Claus Parade

The City of Port Colborne is excited for our traditional lighted Santa Claus Parade this year in Downtown Port Colborne. Save the date for Saturday, Dec. 2, 2023, starting at 6:30 p.m. For more information, visit our website at [www.portcolborne.ca/events](http://www.portcolborne.ca/events).

If you are interested in registering a float for the parade, please email [eventservices@portcolborne.ca](mailto:eventservices@portcolborne.ca) or call 905-835-2900 x566.



### Dec. 4-9, 2023 - Arabella's Tea Room and Christmas Pudding & Sauce | 2 - 4 p.m.

Arabella's is back for one week only this December 4-9. Come enjoy a cup of tea and Arabella's special Christmas pudding and sauce.

### Sunday, Dec. 3, 2023 - 46th Annual Grand Old Christmas Festival 12 - 4 p.m.

The Museum will host their Grand Old Christmas Festival for its 47th year on Dec. 3 from 12 - 4 p.m. They will have all the favourites to ring in some holiday cheer – roasted chestnuts, hot apple cider, Christmas pudding, photos with Santa, horse drawn carriage rides, and lots of other festive activities through out the historic village for the whole family to enjoy.



## Community Logo

So many people around town are sporting Port Colborne's new community logo. The new logo is a symbol designed to capture the essence of our vibrant city and honor its rich marine heritage. Intended to foster a sense of belonging and unity, the logo will be available for members of our community to wear proudly on hats, t-shirts, sweaters and more. Residents and visitors are invited to display their Port Colborne pride by wearing the new logo around town and beyond.

For a limited time, the City will be offering t-shirts, sweaters, and hats for sale with the new community logo displayed proudly on the front. The merchandise will be available for purchase at City Hall.

## Vale Health & Wellness Centre

The Fall & Winter ice programs are back up and running at the Vale Health & Wellness Centre. To view the programs and the schedule, please visit

[www.portcolborne.ca/arenaschedule](http://www.portcolborne.ca/arenaschedule).

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
<b>Vale Health &amp; Wellness Centre, Rink 1</b> <small>*effective September 2023 – April 2024</small>							
Rates (Rinks 1&2) Pre-School - Free Students - \$4 Seniors - \$4 Adults - \$5 50+PAYP - \$4 Open PAYP - \$5  *PAYP - Pay As You Play	SR & ADULT SKATE 9:30-11 a.m.	PARENTS & TOTS 10 a.m. - 12 p.m.	PARENTS & TOTS 10 a.m. - 12 p.m.  SR & ADULT SKATE 12-1:30 p.m.	Ice Maintenance   OPEN PAYP 1:30- 3 p.m.	50+ PAYP 11 a.m.-12:30 p.m.		
<b>Vale Health &amp; Wellness Centre, Rink 2</b> <small>*effective September 2023 – April 2024</small>							
*Stick & Puck - \$5 for adult & child; \$3 each additional child (10 years & under must be accompanied by an adult)	50+ PAYP 11 a.m.-12:30 p.m.  PARENTS & TOTS 1-2:30 p.m.	OPEN PAYP 11 a.m. - 12:30 p.m.  STICK & PUCK 3:30-5 p.m	50+ PAYP 11 a.m.-12:30 p.m.	Ice Maintenance   STICK & PUCK 3:30-5 p.m	SR & ADULT SKATE 9:30-11 a.m.		PUBLIC SKATING 10 a.m.-12 p.m.
						PUBLIC SKATING 7-8:30 p.m.	

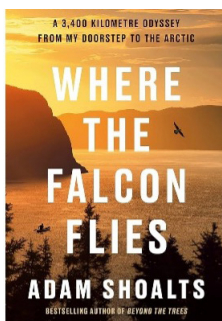
## Holiday Hours

The library will be closed: Sat., Nov. 11, 2023 (Remembrance Day)

## Adam Shoalts Book Launch & Talk

Sun. Nov. 12, 6 - 7 p.m.

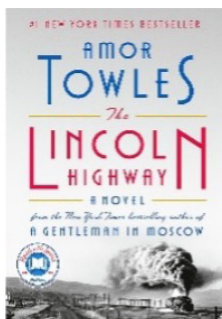
Location: Lighthouse Theatre, Roselawn Centre, 296 Fielden Avenue, Port Colborne  
Call the box office (905) 834-0833 to purchase tickets. Tickets \$10. Drinks and books available for purchase. Proceeds go to the Port Colborne Historical and Marine Museum and the Port Colborne Public Library.



## Bill's Best Reads

We are excited to introduce Bill's Best Reads! Each month, we will feature a book hand-selected by bestselling author, scriptwriter, and nationally syndicated humour columnist, William Thomas.

This month's selection: The Lincoln Highway by Amor Towles. You can place a hold on this book through the library's website or by calling: 905-834-6512.



## Big Library Read

Artie and the Wolf Moon by Olivia Stephens

Nov. 2 – 16

Join the world's largest online book club! Big Library Read is a reading program through your library that connects readers around the world with the same e-book at the same time without any wait lists or holds.

Join the conversation online at: [www.biglibraryread.com](http://www.biglibraryread.com)

## Art in the Atrium: Stitches in Time

November 1 – 30

This exhibition is the culmination of an engaging project that used heritage images from the Port Colborne Historical and Marine Museum's archive collection to inspire community members to use their own artistic flare to embroider the scene for this exhibition. The project participants included many museum auxiliary members and volunteers and also included some community members that were new to the Museum.

Please enjoy the juxtaposition of the black and white images next to the colourful works as you consider these "Stiches in Time." Be sure to sign the guestbook.

## Touch-a-Truck Book

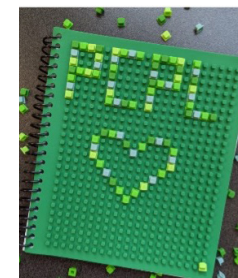
On September 21, children and families drew pictures of their favourite vehicle at the Touch-a-Truck & Fire Prevention Kick-Off Open House. We are excited to announce that we collected the drawings and have made them into a book that you can now check out at your Port Colborne Public Library!

## PD Day: Pixel Art Activity

Fri. Nov. 24, 10 – 11 a.m.

Learn perspective techniques, blending and shading tricks in this acrylic painting workshop. Cost: \$15 per person.

Pre-register.



## Documentary Films

Mon. Nov. 27, 1:30 – 3:30 p.m.

Join us for a screening and discussion of two documentaries. Pre-register. Free.

Aces: A Story of the First Air War (1993, 93 min.) Follow the career of a fictional Canadian aviator during the First World War. From his commissioning in 1914, he becomes an observer and then wins his wings as a fighter pilot, and by 1918, is involved in the deadly air combat over the front lines. John McCrae's War, In Flanders Fields (1998, 46 min.) Follow poet John McCrae, from his childhood in Ontario to his years in medicine at McGill University and the WWI battlefields of Belgium, where he cared for wounded soldiers. McCrae and Alexis Helmer—the young man whose death inspired the poem—have faded from memory.

## Community Connect

Learn more about services and programs offered by local community support groups. Drop-in. Free.

Sat. Nov. 4, 11:30 a.m. – 1:30 p.m. - PFLAG Niagara

Tuesdays, Nov. 7, 14, 21 & 28, 10 a.m. – 12 p.m. - Resume Refresh with PC Works

Mon. Nov 13, 10 a.m. – 12 p.m - Birchway Niagara (Formerly Women's Place)

Wed. Nov. 15, 10 a.m. – 1 p.m. - Service Canada

Fri. Nov. 17, 10:30 a.m. – 12 p.m. - The Power of Positive Parenting

Mon. Nov. 27, 10:30 – 12 p.m. – Ask a Registered Dietician

Wed. Nov. 29, 10 – 11:30 a.m. - Ontario Senior's Dental Care Program

Thurs. Nov. 30, 2023, 1 – 3 p.m. – Bridges Community Health Centre



**PORT COLBORNE**  
HISTORICAL & MARINE MUSEUM

# MORE THAN A MUSEUM...

280 King Street , Port Colborne, ON | 905-834-7604 | [portcolborne.ca/museum](http://portcolborne.ca/museum) | [museum@portcolborne.ca](mailto:museum@portcolborne.ca)



@PortMuseum



@PortColborneHistoricalMarineMuseum



@PortColborneMuseum

## Christmas by Mail Exhibit

'Tis the season to get your Wishbook orders in and your Santa letters in the mail! Come and reminisce in the excitement of choosing gifts from the much-anticipated annual Christmas Wish Books and catalogues and relive the joys, from years gone past, of receiving Christmas cards, gifts, and letters in the mail in our Christmas by Mail exhibit. The exhibit opens on November 15.



## Speaker Series: November Talks

Join us this November at the L.R. Wilson Heritage Research Archives for presentations on local history! On November 18 Fred Addis, author, and speaker, will be discussing the launch of his newest book 'Don Gallinger: A Life Suspended' a biography of a Port Colborne hockey legend. This talk is a ticketed event with limited capacity, for free tickets contact Dr. Michelle Vosburgh at [archives@portcolborne.ca](mailto:archives@portcolborne.ca) or call 905-834-7604.

Then on November 25, Brian de Ruiter will present 'Was the Enemy in Our Midst? The Erie Peat Camp During WWII'. The Erie Peat Company employed POWs during the Second World War in a camp at the company on the edge of the Wainfleet Bog, just outside Port Colborne.

Both presentations will begin at 1 p.m. and be given in person in the L.R. Wilson Heritage Research Archives at 286 King St., Free Admission.

FRIENDS OF ROSELAWN  
PRESENTS THE  
ANNUAL  
**CHRISTMAS  
MAKERS MARKET**

SATURDAY, NOV. 18 | 10 - 4

20 makers of handmade arts & crafts  
Bake sale | Penny sale  
Visit from Santa Claus  
Light lunch available  
Door prize  
Free admission

## Christmas Makers Market

Smell the fresh evergreens and warm your toes in the comfort of the indoor Christmas Market on November 18, 10 a.m. to 4 p.m. at Roselawn, hosted by Friends of Roselawn Centre. This free event will give you the opportunity to visit Santa by the Victorian Christmas Tree and to shop for a wide range of handmade Christmas items such as Christmas décor, jewelry, knitted items, and more.



PORT COLBORNE

# WHAT'S IN THE WORKS WITH PUBLIC WORKS

## Fall Street Sweeping Operations

Our annual street sweeping operations are underway.

Here are a few ways you can help city staff:

- Minimize street parking where possible
- Do not sweep your driveway and sidewalk debris onto the road
- Leave road debris from the gutter or edge of the road where it is
- Remove hockey and basketball nets from the edge of the road



## Fall Storms - Keeping Catch Basins & Culverts Clear

Historically, October and November bring more extreme weather events, largely due to higher volumes of rain. With leaves falling and debris on the ground, catch basins and culverts tend to become congested with leaves, sticks and other foreign objects from trees bushes and shrubs. Residents are being asked to keep their culvert and catch basins free of debris to minimize the potential of flooding.

Also, during high volume rain events, residents are encouraged to limit water usage at home to reduce the possibility of sewer backups and the chances of surcharging the storm and sewer systems.

As a safety measure, residents are encouraged to avoid any creeks, ditches or streams with high water levels or fast moving water.



## Water Wednesday

#WaterWednesday is a weekly feature to showcase water, wastewater and stormwater people, programs and projects in Port Colborne.



We share new info each week on our Facebook and Instagram channels to help you learn about all things water in Port Colborne! Follow us to learn more.



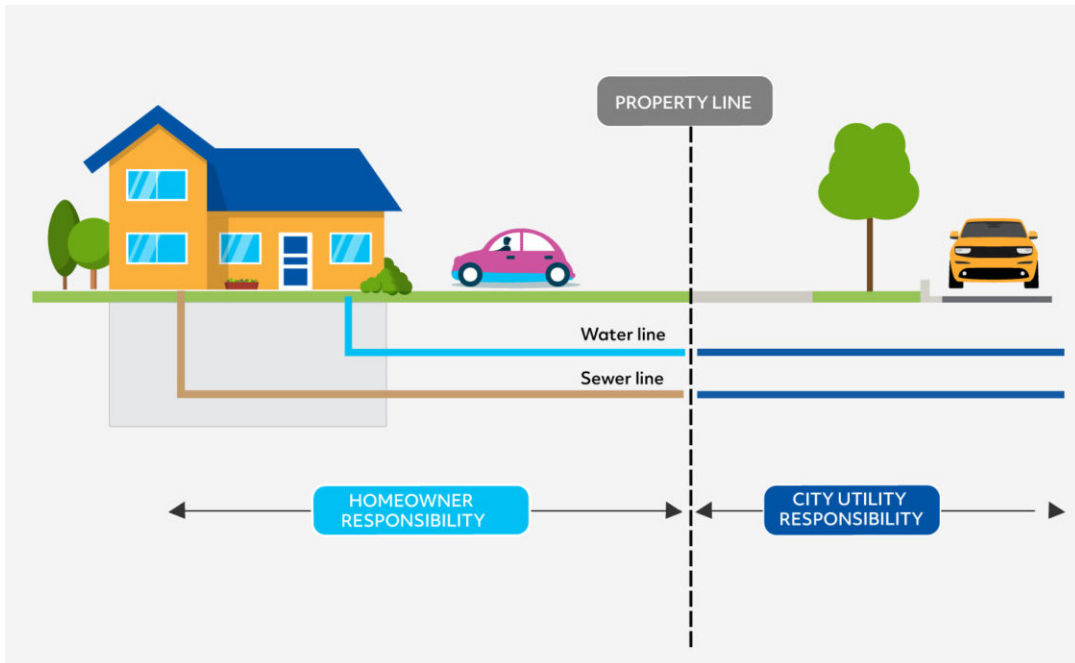
## Snowplow Training

We know it's not snowing but we're out training and getting ready for the winter weather that will be here before you know it.



## Water Service and Sewer Lateral Replacement Grants and Loan Program:

As part of the 2022 Water and Wastewater Budget, City Council approved a grant and loan program to assist residents with the cost to replace their water line and/or sewer line. As shown in the picture below, the City is responsible for the water and sewer lines extending from the watermain or sewermain in the road to your property line; however, property owners are responsible for the water and sewer lines that run from your property line to your home.



### Why replace a water or sewer line?

While the private water and sewer lines are the responsibility of the property owner, when any of the issues listed below become known on the section which is owned and maintained by the City, the City or one of their approved contractors, will repair or replace the City's side of the line(s).

**There are many different reasons a property owner may need to replace their water or sewer line:**

- When a water or sewer line is found to be damaged, leaking, deteriorating, or undersized
- If the water line is constructed with lead pipe

All residential property owners who receive a water/wastewater bill are eligible to apply for and receive the following grant(s) and/or loans:

### Replacement Grants:

Water Line	\$1,000
Sewer Line	\$1,000

### Replacement Loans:

Water Line	\$2,500
Sewer Line	\$2,500

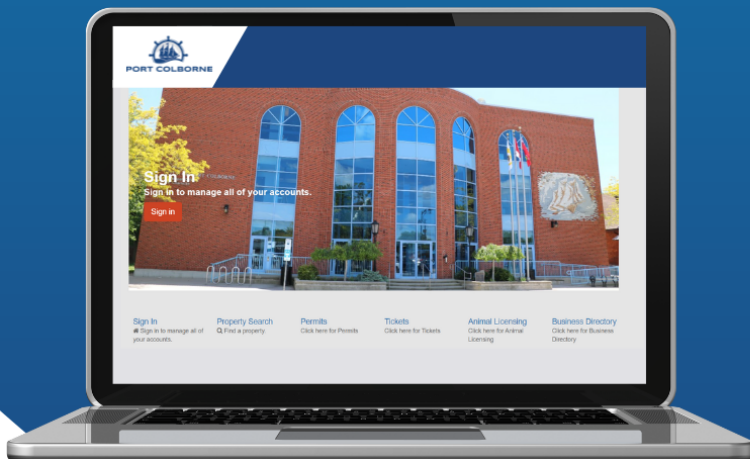
If you are interested in learning more about the program and the eligibility requirements, please visit [www.portcolborne.ca/watergrantsandloanprogram](http://www.portcolborne.ca/watergrantsandloanprogram), scan the QR code, or request a hard copy information and application package by calling our Customer Service Representatives at 905-835-2900 or by visiting City Hall.





PORT COLBORNE

# VIRTUAL CITY HALL



## CITY HALL IS NOW AVAILABLE VIRTUALLY!

You can manage property taxes, water and wastewater bills online with the City's launch of Virtual City Hall.



### 24-HOUR ACCESS

Create a secure and confidential online account, that can be logged into 24 hours a day/seven days a week, to manage property tax bills, water and wastewater bills, in addition to account receivable invoices in real time.



### GO PAPERLESS

Sign-up for paperless billing. Anyone who activates paperless billing will receive a one-time credit up to \$25 (\$10 for property taxes and \$15 for water/wastewater). The incentive has been extended until Dec. 23, 2023. Also, if you set up pre-authorized payments for your property and water/wastewater accounts you can also receive an additional one-time credit up to \$25.



### ACCESS PROPERTY INFORMATION

Access property information that is provided to the City by Municipal Property Assessment Corporation (MPAC), including searching for properties to view assessments and tax information.

**Note:** When creating your account, please use the name exactly how it appears on your bill.



### NEW PAYMENT METHOD

Use a credit card to make full or partial payments directly to property and utility accounts (a convenience fee will be charged for any online payments made with a credit card through the third-party merchant Paymentus).



### REGISTER FOR PRE-AUTHORIZED PAYMENTS



### UPDATE INFORMATION

Update mailing address and contact information.

To get started creating your account, or for more information, including 'how to' videos, visit our website [www.portcolborne.ca/virtualcityhall](http://www.portcolborne.ca/virtualcityhall) or scan the QR code.

Require assistance? The City's customer service representatives are available Monday to Friday from 8:30 a.m. – 4:30 p.m. either by phone at 905-835-2900 or by emailing [customerservice@portcolborne.ca](mailto:customerservice@portcolborne.ca).

